

## QUALITY, ENVIRONMENT, HEALTH AND SAFETY POLICY

### 1- CONTINUOUS CUSTOMER SATISFACTION AND CONTINUOUS IMPROVEMENT

We satisfy our customers without compromising neither the quality of our products that have earned the trust of our customers nor the meticulous and disciplined communication with them. We will continuously improve our management systems and processes.

### 2- CONTINUOUS IMPROVEMENT

We, as a team including the whole staff, do all of our work remembering the fact that we can do better than what we did previously in a creative and researching manner, following the improvements closely. We establish the ERNA MAŞ standards and continuously raise the bar.

### 3- INNOVATION AND CREATIVITY

With all of the staff, we work in a creative and researching manner, closely pursue innovations, stimulate each other for continuous development, are not afraid of trying and extending the limits and we always remember that we can do better.

### 4- PREVENTION OF FAULTS, IMPACTS AND ACCIDENTS BY TAKING PRECAUTIONARY MEASURES RATHER THAN CHECKING THEM

It is our basic principle to take precautionary measures against faults, impacts and accidents before they happen rather than check them afterwards.

### 5- COMPLIANCE WITH LAWS AND LEGISLATION

In all of the services that we provide, we undertake not only to perform the job, but also to comply with the environment and labour health legislation, job safety legislation, RoHS, WEE etc directives and all the relevant laws and regulations.

### 6- PREVENTION OF POLLUTION

We have made the following our principles: to decrease our hazardous solid wastes so that the environment is affected least by our production and service process; to use natural resources at optimum levels; keep the environment and to adopt a proactive approach for potential hazards.

### 7- PROTECTION OF HUMAN HEALTH

We accept that decreasing all the risks that might adversely affect human health and safety during our production stage and raising awareness among the employees, customers and the society are an inseparable part of our main job.

### 8- DECREASING LOSSES AND COSTS

We lower the losses and costs to a reasonable level by paying maximum attention during the manufacturing stage and by using optimum manufacturing methods.