

CUSTOMER SATISFACTION POLICY

We Declare That We Are Committed To;

- 1-** Take all customer suggestions and complaints into account in an objective, impartial, attentive approach and with strict confidentiality,
- 2-** Assess all customer suggestions and complaints according to relevant laws and company quality policy,
- 3-** Take all the corrective actions in order to prevent the same dissatisfaction from occurring again,
- 4-** Have complete transparency in our relations with our customers,
- 5-** Solve all customer complaints.

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