



## AFTER-SALES SERVICE POLICY

Within the scope of this policy, created to implement post-sales services and legal requirements for our customers:

We commit to adopting a solution-oriented approach, considering customer satisfaction.

We commit to providing prompt and effective solutions to post-sales customer requests.

We commit to supplying spare parts to our customers as quickly as possible throughout the product's lifespan.

We commit to informing customers about any changes that may occur in the product.

We commit to treating all customers with the same care and maintaining clear communication.